



FAQs - Covid-19 Summer 2021

The welfare of our staff and students remains at the heart of everything we do. We will continue to follow all Public Health England guidelines and regulations to ensure that all our students remain safe and well.

On our website you can find a dedicated section regarding Covid-19 and measurements taken in place since the reopening of the college in September 2020: www.stclares.ac.uk/about-us/st-clares-covid-19

1. **Cancellation T&Cs:**

St Clare's guarantees a full refund of any fees paid in case of inability to travel as a result of international travel restrictions in the UK or from the country of origin due to Covid-19. This includes:

- Quarantine rules still in place
- UK bans entry to travelers
- Country of origin bans travel to the UK
- UK or country of origin are in Lockdown
- Flight delays or cancellations
- Proof of Covid-19 infection, therefore unable to travel

All decisions will be taken following official government guidelines:

<https://www.gov.uk/uk-border-control>

2. **Before Travelling**

- **Do I have to have a vaccine to join St Clare's in Oxford?**

No, a vaccine to join St Clare's is not required at this time

- **Do I need a Covid-19 test before arriving in the UK?**

Yes, before you travel to the UK, you must:

- take a Covid-19 test and get a negative result during the 3 days before you travel
- the result of the test must be in English, French or Spanish
- provide your contact details by completing the online 'passenger locator form', which you can find here:

<https://www.gov.uk/provide-journey-contact-details-before-travel-uk>

- **Do I need to take any Covid-19 tests whilst in the UK? If yes, how much are the tests and how do I organise?**

Yes, you will need to book and pay for a 'travel test package', which will include Covid-19 tests to be taken on day 2 and on day 8 of your quarantine at St Clare's. The cost starts from £170 depending on which provider you use. You can book here:

<https://www.gov.uk/guidance/providers-of-day-2-and-day-8-coronavirus-testing-for-international-arrivals>

This guidance is correct at the time of publication. Please follow the latest government rules to enter the UK here: <https://www.gov.uk/uk-border-control/before-you-leave-for-the-uk>

3. Quarantine

- **Do I have to quarantine?**

Currently, everyone entering the UK has to quarantine for 10 days. This can be done at St Clare's.

- **Will I have lessons online or face-to-face?**

- If you have to quarantine, we are offering a **"Quarantine Package"** (details below) with 15 hours of English & Culture Online until you come out of quarantine for face-to-face lessons
- If you do not need to quarantine, lessons will be face-to-face

This guidance is correct at the time of publication. Please check online for the most updated quarantine rules in the UK: <https://www.gov.uk/guidance/coronavirus-covid-19-travel-corridors>

We have prepared a **"Quarantine Package"** in case you must quarantine when you arrive in the UK with 3 quarantine arrival days – **24 June, 01 July and 15 July.**

This 10-day quarantine package includes:

- 15 hours English & Culture Online (10 hours live online classes + 5 hours self-study)
- Evening Covid-safe activities online
- Access to the residential house garden where you'll be staying
- Make friends with students in the same bubble
- Access to protective equipment like face masks and hand sanitisers
- Accommodation in our college residence
- Welfare support – daily call or chat with our staff
- Full board – meals delivered to your room
- Price for 10 days is £590

4. During your stay

- **What measures are in place to prevent the spread of Covid-19?**

We would like to reassure you that our current precautions have already reduced the risks within the school environment. Please see our website for the measures we have put in place. This web page is updated frequently: <https://www.stclares.ac.uk/about-us/st-clares-covid-19/>

- **Would excursions and activities be available?**

Yes, we have prepared a Covid-secure activities and excursion programme. Summer language activities are divided into three areas;

- Onsite activities such as arts and crafts, and sports
- Offsite activities such as punting, and Oxford Colleges and museums visits
- Excursions such as city walking tours and Thames river cruises

As far as possible, you are encouraged to maximise your time outside without breaching social distancing rules and 'bubbles'. For all onsite and offsite activities we will follow social distancing and sport governing body guidance. We will also adhere to the Covid-19 protocols of the visitor attraction and Coach company.

- **What happens if I get Covid-19 during my stay?**

We have dedicated isolation rooms should a case of Covid-19 arise. We will follow all government guidelines whilst taking the upmost care of the students involved. We will offer:

- Lateral Flow Tests on-campus followed by an NHS PCR test at a local health centre
- Full board – meals delivered to your room
- Welfare support – daily call or chat with our staff
- Evening Covid-safe activities online
- Access to the residential house garden where you'll be staying
- Access to protective equipment like face masks and hand sanitisers

- **What happens if I get Covid-19 close to the end of my course and cannot travel home?**

As Section 3 above, we have a **“Quarantine Package”** available should you contract Covid-19 prior to returning home. You will be able to stay in our residence until you are fit to fly and return home.

5. Insurance

- **Does the St Clare's insurance cover hospitalisation and treatment of Covid-19?**

Yes, our insurance covers medical treatment and / or hospitalisation, whilst you are a student at St Clare's. The insurance does not cover medical treatment and / or hospitalisation prior to reaching the UK or after leaving the UK.